

Military Surface Deployment and Distribution Command

Customer and Carrier Advisory

September 19, 2023

CA-23-09-19/0069

Subject: Reporting Installation Access Delays and Issues

Purpose: To notify TSPs of process to report installation access delays at DoD installations and activities.

Be advised: Earlier this year, SDDC and OSD asked TSPs to report installation access delays to the SDDC G3 by submitting a completed Installation Access Survey Form. These surveys provided information related to the cause(s), location(s) and frequency of delays and allowed SDDC and OSD to circle back to installations to address issues.

Although the survey period ended 31 July 2023, TSPs can continue to report delays using the Installation Access Issue Reporting Form, found under the Publications and Forms section on the SDDC website at [Motor \(army.mil\)](https://motor.army.mil). This form is identical to the Installation Access Survey form. Completed forms should be submitted to the SDDC G33S Domestic Movement Support Team at usarmy.scott.sddc.mbx.g3-domestic-freight-services-branch@army.mil.

Continued timely reporting of installation access issues will allow DoD to monitor frequency, watch for trends, and address problems directly with the installation(s) involved.

TSPs encountering installation access issues while transporting AA&E shipments are reminded to work these issues through DTTS and their company dispatch in real time. We encourage AA&E carriers to complete the survey and identify the problems they encounter at the installation once the shipment has been safely delivered. TSPs should continue to check the Transportation Facilities Guide (TFG) for specific installation access information.

POC: SDDC G3 Domestic Movement Support, usarmy.scott.sddc.mbx.g3-domestic-mfturp@army.mil

Expiration: N/A

Category: General Information